



**UCSF Care at Home**  
**Home-Based Palliative Medicine Consultations**  
**Provider Information Sheet**

**Background**

- In partnership with the UCSF Helen Diller Family Comprehensive Cancer Center Symptom Management Service (SMS), UCSF Care at Home is proud to offer home-based Palliative Medicine consultations to UCSF oncology patients who are currently homebound
- Our consultative services include:
  - Physician home visits
  - Assessment, counseling and treatment for the physical and emotional effects of cancer
  - Specialized symptom management
  - Assistance with medical decision-making and advance care planning
  - Linkage to community resources
  - Close collaboration with the patients' oncologists, SMS interdisciplinary team, family members and caregivers, home care and social service agencies, and hospice
- This program is directed by Dr. Brook Calton, Assistant Professor of Clinical Medicine
- Please note we provide consultative services only
  - Our hours for patient phone calls are M-F 8am-5pm
  - After hours, patients will be instructed to call their oncologist or primary care physician for questions and/or emergencies

**Patient Eligibility**

To be eligible for these services, patients should:

- Be homebound (ability to function outside the home and attend outpatient visits is limited due to functional decline, severity of symptoms, or complex psychosocial needs)
- Be over 18 years old
- Have cancer (of any stage or severity) and needs assistance with symptom management, goals of care discussions, and/or advance care planning
- Live in San Francisco

Patients are not eligible if:

- They are currently enrolling/enrolled in hospice care

**To Make a Referral**

Please contact UCSF Care at Home with questions and/or to make a referral: 415-514-3577.  
APEX electronic referral is under development.