

To find out about the many resources and services to support you, go to

cancer.ucsf.edu/support

or call the Patient and Family Cancer Support Center: 415-885-3693

Transportation costs are covered by All Managed Medi-Cal plans!

- If getting to and from your medical appointments is challenging, **check in with your health insurance company** to see they will cover your transportation to and from the hospital (Taxi, Uber, Lyft, etc.)
- **Managed Medi-Cal plans are required by law to cover transportation** for patients for whom transportation to medical appointments is challenging.
**See page 2 for more details*
- If you have Medi-Cal (and don't belong to a managed Medi-Cal plan), you will have to request transport by emailing [Transportation DHCS](#) or by calling [858-495-3666](#).

Lodging Resources

- UCSF has a list of available hotels and motels in the area. The list is available on the main Cancer Support site – cancer.ucsf.edu/support
- Our social workers may be able to connect you to discounted lodging, including
 - Koz Housing – UCSF housing for cancer patients seen in Hematology/Oncology or Radiation Oncology who need to stay in the city for 3 nights or more.
 - Hoptel Program – For Medi-Cal patients or those who meet financial criteria

Financial Services

Patients can call Financial Services after their appointment to arrange a payment plan or write off a portion of their medical bill if they qualify (patients with a family income at 400% of federal poverty guidelines qualify). Call [866-433-4035](#).

Peer Support Program

We have a great team of patients who have received their cancer care at UCSF and who would like to help others by lending a listening ear and sharing tips and resources that they have learned along the way. If you would like to speak to one of our trained peer volunteers in our Peer Support Program, call the Patient and Family Cancer Support Center [415-885-3693](#) or go to our [Peer Support Program](#) page.

INSURANCE TRANSPORTATION INFORMATION

Below are the numbers to arrange transportation for the following plans.

*Levels of service include: Taxi, Uber, or Lyft as well as Gurney Assistance and Ambulance services.

Your Insurance may cover transportation to and from your medical appointments!!

MANAGED MEDI-CAL PLANS

HEALTH PLAN	TRANSPORTATION	SCHEDULE RIDE	WHERE IS MY RIDE #?
ALAMEDA ALLIANCE	ALL LEVELS OF SERVICE	866-791-4158	866-791-4158
ANTHEM BX MEDICAL	ALL LEVELS OF SERVICE	877-931-4755	877-931-4756
ANTHEM BX CAL MEDICCONNECT (MMP)	ALL LEVELS OF SERVICES	866-608-5172	866-608-5173
CENTRAL CALIFORNIA ALLIANCE FOR HEALTH	ALL LEVELS OF SERVICES	831-430-5577	831-430-5577
CONTRA COSTA HEALTH PLAN MEDICAL	ALL LEVELS OF SERVICES	855-222-1218	855-222-1218
HEALTHNET CALVIVA	ALL LEVELS OF SERVICES	855-253-6864	855-253-6864
HEALTHNET MEDICAL	ALL LEVELS OF SERVICES	855-253-6863	855-253-6863
MHN	ALL LEVELS OF SERVICE	866-481-9791	866-481-9791
MOLINA CAL MEDICCONNECT	ALL LEVELS OF SERVICE	888- 994-4833	888- 994-4833
PACIFICARE	ALL LEVELS OF SERVICE	877-440-7433	877-440-7433
PARTNERSHIP –MTM	ALL LEVELS OF SERVICE	888-828-1254	888-828-1254
SCAN HEALTH PLAN	ALL LEVELS OF SERVICE	866-779-0560 866-907-1498	866-779-0561 866-907-1498
SAN FRANCISCO HEALTH PLAN	ALL LEVELS OF SERVICE	415-547-7818 ext. 7080	415-547-7818 ext. 7080
UNITED HEALTHCARE MEDICARE	AMBULATORY AND WHEELCHAIR	866-418-9812	866-418-9813

PRIVATE (PPO or HMOs) and MEDICARE

HEALTH PLAN	TRANSPORTATION	SCHEDULE RIDE	WHERE IS MY RIDE #?
BLUE SHIELD OF CA	GURNEY, AMBULANCE	866-290-9662	866-333-5829
CIGNA	ALL LEVELS OF SERVICES	877-440-7433	877-440-7433
HEALTHNET COMMERCIAL HMO/SENIORITY +	GURNEY, AMBULANCE	866-842-0675	866-842-0675
HEALTHNET CAL MEDICCONNECT	AMBULATORY, WHEELCHAIR GURNEY, AMBULANCE	866-779-0560 866-907-1498	866-779-0561 866-907-1498
HEALNET SPECIAL NEEDS PROGRAM	AMBULATORY, WHEELCHAIR GURNEY, AMBULANCE	866-779-5162 866-842-0675	866-779-5229 866-842-0675
HUMANA MEDICARE	AMBULATORY, WHEELCHAIR	866-588-5122	866-588-5123
MOLINA MEDICARE	ALL LEVELS OF SERVICE	888- 994-4833	888- 994-4833