

## Patient Education Resources from UCSF Comprehensive Cancer Center

**UCSF** Helen Diller Family  
Comprehensive  
Cancer Center

# Financial Resources

The **UCSF Patient and Family Cancer Support Center** is the hub of support, information and resources for people with cancer at the **Helen Diller Family Comprehensive Cancer Center**. Learn more about UCSF's supportive care programs at [www.cancer.ucsf.edu/crc](http://www.cancer.ucsf.edu/crc).

The **Cancer Support Center at Mission Bay** is located at 1825 4<sup>th</sup> St., 1<sup>st</sup> Floor, Room M-1210.  
The **Cancer Support Center at Mt. Zion** is located at 1600 Divisadero St., 1<sup>st</sup> Floor, Room B-101.

The complete list of **Patient Education Resource Pages** is available to view at <http://cancer.ucsf.edu/support/crc/patient-education-resources>

The **Fishbon Library** connects patients and families with trusted health information.  
<https://fishbon.ucsfmedicalcenter.org>

## Publications

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**CancerCare:** "Managing the Cost of Cancer"  
[www.cancercare.org/publications/339-managing\\_the\\_cost\\_of\\_cancer](http://www.cancercare.org/publications/339-managing_the_cost_of_cancer)

**Cancer Support Community:** "Coping with the Cost of Care"  
<https://orders.cancersupportcommunity.org>

## Organizations & Websites

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### American Cancer Society

You can speak with an ACS representative to assist with general questions and direct you to specific resources.

[www.cancer.org](http://www.cancer.org)

1-800-227-2345

### BenefitsCheckUp

Assists people over 55 to identify benefits that could save money and cover the costs of common expenses. A free service of the National Council on Aging.

[www.benefitscheckup.org](http://www.benefitscheckup.org)

### Cancer Legal Resource Center

The CLRC maintains updated lists of resources for Employment, Estate Planning, Financial, Health Insurance and other topics. The guide titled "**Financial Assistance Resources**" (also in Spanish) is comprehensive and lists most health and cancer-specific financial resources available nationally. The CLRC is part of the Disability Rights Legal Center in Los Angeles.

**Financial Assistance Resources:** [http://cancerlegalresources.org/wp-content/uploads/sites/3/2017/05/National-Financial-Assistance-Resources\\_2017.pdf](http://cancerlegalresources.org/wp-content/uploads/sites/3/2017/05/National-Financial-Assistance-Resources_2017.pdf)  
<http://cancerlegalresources.org>

1-866-843-2572

### CancerCare

Professional oncology social workers can discuss options regarding financial and co-pay assistance. CancerCare can also assist with counseling and education.

[www.cancercare.org](http://www.cancercare.org)

1-800-813-4673

### **FamiliesCAN**

Provides financial assistance toward non-medical expenses during treatment and recovery for patients living in San Mateo and Santa Clara counties. Applications are taken in the spring. The best time to contact is Jan-March.

[www.familiescan.org](http://www.familiescan.org)

1-650-529-1456

### **Good Days**

Good Days' mission is to ensure no one has to choose between getting the treatment they need and affording the necessities of everyday living.

[www.mygooddays.org](http://www.mygooddays.org)

1-877-968-7233

### **HealthWell Foundation**

Provides financial assistance to eligible individuals to cover coinsurance, copayments, health care premiums and deductibles for certain medications and therapies.

[www.healthwellfoundation.org](http://www.healthwellfoundation.org)

1-800-675-8416

### **HICAP (Health Insurance Counseling and Advocacy Program)**

Provides free information and advice about Medicare benefits.

[www.cahealthadvocates.org/HICAP](http://www.cahealthadvocates.org/HICAP)

1-800-434-0222

### **NeedyMeds**

NeedyMeds maintains a website of free information about programs that help people who can't afford medications and healthcare costs.

[www.needymeds.org](http://www.needymeds.org)

1-800-503-6897

### **Partnership for Prescription Assistance**

PPA is a free service that helps connect you to programs which help pay for prescription medications.

[www.pparx.org](http://www.pparx.org)

### **Patient Advocate Foundation**

Provides patients with arbitration, mediation and negotiation to settle issues regarding medical debt and job retention. Includes the **Co-Pay Relief Program** to help pay the cost of co-pays. The website has a National Financial Resource Directory search tool.

[www.patientadvocate.org](http://www.patientadvocate.org)

1-800-532-5274

### **Patient Access Network Foundation**

Offers help and hope to people with chronic or life-threatening illnesses for whom cost limits access to medical treatments.

[www.panfoundation.org](http://www.panfoundation.org)

1-866-316-7263

### **Survivorship A to Z**

Brings together in one site a wide spectrum of resources related to cancer, including numerous financial resources.

[www.survivorshipatoz.org/cancer](http://www.survivorshipatoz.org/cancer)

### **Vital Options International**

Vital Options gives a voice to patients, caregivers, families and healthcare professionals through the **Vital Conversations** program. The program features videos of patient stories and insights from healthcare professionals.

[www.vitaloptions.org](http://www.vitaloptions.org)

## **United States Government Websites**

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### **Medicare**

[www.medicare.gov](http://www.medicare.gov)

1-800-633-4227

### **Social Security Administration**

[www.ssa.gov](http://www.ssa.gov)

1-800-772-1213

## **Helpful UCSF Phone Numbers**

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Billing

1-866-433-4035

Financial Counseling

1-415-353-1966